

DECLARATION AND POWER OF ATTORNEY

As a below-named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:  
SYSTEM AND METHOD FOR PROVIDING AN AUTOMATIC TELEPHONE CALL BACK TO A TELEPHONE LINE BEING USED TO ACCESS A COMPUTER NETWORK

the specification of which (check one):

is attached hereto.  was filed \_\_\_\_\_ as Serial No. \_\_\_\_\_;  
amended on \_\_\_\_\_ (if applicable).

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations §1.56(a).

I hereby claim foreign priority benefits under Title 35 USC 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

<u>Prior Foreign Application(s)</u>	<u>Date Filed</u>	<u>Priority Claimed</u>
[ ] [ ] (Number) (Country)	[ ] [ ] (Day/Month/Year)	Yes No
[ ] [ ] (Number) (Country)	[ ] [ ] (Day/Month/Year)	Yes No

I hereby claim the benefit under Title 35 USC 120 of any United States application(s) listed below and insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35 USC 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, §1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

(Application Serial No.)	(Filing Date)	(Patented/pending/abandoned)
(Application Serial No.)	(Filing Date)	(Patented/pending/abandoned)

Attorney Docket No.: DAVOX-144XX

I hereby claim the benefit under Title 35 USC 119(e) of any United States provisional application(s) listed below:

(Application Serial No.) (Filing Date) (Patented/pending/abandoned)

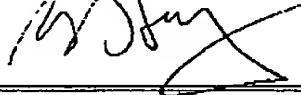
**POWER OF ATTORNEY:** As a named inventor, I hereby appoint the following attorney(s) to prosecute this application and transact all business connected therewith in the Patent and Trademark Office, and to file with the USPO any International Application based thereon.

Daniel J. Bourque, 35,457  
 Kevin J. Carroll, 36,384  
 James T. Sullivan, 36,288

Address all correspondence to:

Law Offices  
 Daniel J. Bourque, P.A.  
 835 Hanover Street, Suite 303  
 Manchester, NH 03104  
 Telephone: (603) 623-5111  
 Facsimile: (603) 624-1432

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full Name of Sole/First Inventor:		
Malcom B. Strandberg		
City of Residence Cambridge	State or Country MA	Country of Citizenship USA
Post Office Address 65 Blanchard Road	City Cambridge	State or Country Zip Code 02138
Signature: (Please sign and date in permanent ink.) 		Date signed: X 4/7-98

11-23-92

RECORDATION FORM COVER SHEET  
PATENTS ONLY

## Box Assignments

Commissioner of Patents and Trademarks

Washington, D.C. 20231

[x] Express Mail No. EM593 270 015US

[ ] Certified Mail

To the Honorable Commissioner of Patents and Trademarks. Please record the attached original documents or copy thereof.

## 1. Name of conveying party(es):

Malcom B. Strandberg  
65 Blanchard Road  
Cambridge MA 02138

## 2. Name and address of receiving party(es):

Name: Davox Corporation

Internal Address: \_\_\_\_\_

Street Address: 6 Technology Park Drive  
Westford MA 01886

Additional name(s) &amp; address(es) attached? [ ] Yes [x] No

## 3. Nature of Conveyance:

[x] Assignment

[ ] Merger

[ ] Security Agreement

[ ] Change of Name

[ ] Other \_\_\_\_\_

Execution Date: April 7, 1998

## 4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: April 7, 1998

A. Patent Application No.(s)

B. Patent No.(s)

Additional numbers attached?

[ ] Yes [x] No

## 5. Name and address of party to whom correspondence concerning document should be mailed:

Law Offices of Daniel J. Bourque, P.A.  
835 Hanover Street, Suite 303  
Manchester, NH 03104

## 6. Total number of applications and patents involved: [1]

7. Total fee (37 CFR 3.41): ..... \$ 40.00

[x] Enclosed

[ ] Authorized to be charged to deposit account

## 8. Deposit account number:

102-3285

(Attach duplicate copy of this page if paying by deposit account)

## 9. Statement and signature.

To the best of my knowledge and belief, the foregoing is true and correct and any attached copy is a true copy of the original document.

Kevin J. Carroll, Esquire

Name of Attorney of Record

Attorney Registration No. 36,384

Signature

Date

4-9-98

Total number of pages including cover sheet, attachments and document: [3]

OMB No. 0651-0011 (exp. 4/94)

Attorney Docket No. DAVOX-144XX

A S S I G N M E N T

In consideration of One Dollar and other good and valuable consideration, the receipt of which is hereby acknowledged, I, Malcom B. Strandberg, residing at 65 Blanchard Road, Cambridge, MA, 02138; hereby sell and assign to Davox Corporation, a Delaware Corporation having a principal place of business at 6 Technology Park Drive, Westford, MA 01886 its successors and assigns, the entire right, title and interest, including all rights of trade secret and copyright, in all works associated therewith, along with the right to claim priority under the International Convention, throughout the United States, its territories and all foreign countries, in and to my invention in

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and the application for United States Letters Patent therefor executed by me on April 7, 1998 and identified as Attorney Docket No. DAVOX-144XX, and such patents as may issue thereon, and all divisions, reissues and continuations thereof.

And I hereby covenant that I have full right to make such assignment, and agree for myself and my executors and administrators that I will, at the expense of said Davox Corporation, execute all applications for patents in foreign countries, execute all divisional, continuing, reissue and re-examination applications, execute all applications for copyright registration, make all rightful oaths, sign all lawful papers, testify in any proceeding in which said invention or any application or patent directed thereto may be involved, and generally do everything possible to aid said Davox Corporation, its successors and assigns, to obtain and enforce proper patent and copyright protection for said invention in the United States, its territories and all foreign countries.

And I hereby authorize and request the Commissioner of Patents and Trademarks of the United States to issue all Letters Patent on said invention or resulting therefrom to Davox Corporation, its successors and assigns.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed  
my Date: Malcom B. Strandberg

State of Massachusetts )  
County of Middlesex ) ss.  
                          )

Subscribed and sworn to before me by the above-named Malcom  
B. Strandberg this 7<sup>th</sup> day of April, 1998.

Paul A. Lehr

Notary Public

My Commission Expires:

11/2005

(Seal)